



June 11th, 2021

To our valued residents and guests,

Thank you for choosing to spend your time with us!

The health and well-being of our guests and employees remains our top priority. With this in mind, we will continue to follow the recommendations and guidelines established by the Centers for Disease Control (CDC) in helping prevent the spread of COVID-19. Your satisfaction with your time at the resort is very important to us, so we'd like to let you know that we plan to maintain the following protocols effective June 11th, 2021 until further notice:

- Face coverings must be worn in all indoor common areas and amenity areas of the resort and social distancing is recommend among those outside your household.
- Our management office is open to customers. All customers entering the management office must wear a face covering and maintain social distancing. If you prefer to not follow these protocols, you may contact the office via phone or email to address any needs.
- Swimming pools and hot tubs are now open at 100% occupancy. Pool and hot tub hours of operation may vary by property. Please check with the property management office for specific hours of operation.
- Remaining outdoor amenities are also open at 100% capacity. Please note that guests may now use park-owned equipment for use on sports courts.
- Indoor amenities are now open at 100% capacity.

Thank you for understanding and cooperation as we all work together to enjoy a fantastic season.

Sincerely,

Resort Manager